Collection, Use and Disclosure of Personal Health Information

At The Scarborough Hospital (TSH) we collect personal health information from you, or the person acting on your behalf. The information we collect may include, but is not limited to, name, phone number, address, health card number, diagnosis, treatment, medical consultations, laboratory results and medical records of your visits to other hospitals and the care you received there.

Uses and Disclosures of Personal Health Information

We use and disclose personal health information to:

• Treat and care for you, both in and outside of the hospital
• Communicate or consult about your health care with your doctor(s) and other health care provider
• Get payment for your health care and hospital services including from OHIP and private insurance
• Plan, administer and manage our internal operations
• Compile statistics
• Conduct risk management and/or quality improvement activities
• Conduct research as approved by the Research Ethics Board
• Conduct patient surveys
• Notify a religious or other organization to visit you during your stay
• Notify you of an appointment or change in appointment
• Confirm you are a patient, your general health status, your room and telephone extension while in hospital
• Locate you or your family in urgent situations using an overhead paging system
• Fundraise to improve our health care facilities, services and programs
• Report as required or permitted by law
• Share with prescribed persons/entities who compile or maintain a registry of personal health information for purposes of facilitating or improving health care
• Maintain complete and accurate records of health care services

Your Choice

TSH infers your consent to the above purposes. You may withdraw your consent for some of the above uses and disclosures by contacting the Health Records Department. You have a right to access and correct your own personal health information by calling the General Campus at 416-438-2911 ext. 6312 or the Birchmount Campus at 416-495-2438 ext. 2532.

Contact Information

Questions or concerns about the collection, use and disclosure of your personal health information may be addressed to the Privacy Office at 416-431-8200 ext. 6433 or by email at privacy@tsh.to. You have the right to contact the Information and Privacy Commissioner of Ontario at 416-326-3333 if you think we have violated your rights or if you wish to file a complaint.