Focusing on our stars

Thank You
We are pleased to welcome you to The Scarborough Hospital’s 2012 Report to the Community. For the first time, we are partnering with our hospital to have a combined report in order to share key messages and successes that The Scarborough Hospital (TSH) has celebrated this past year.

Each year, we are amazed by the outpouring of support from our community. Donations of all sizes touch everyone at TSH and are vitally important. Philanthropy allows our staff, physicians and volunteers to provide the best care possible, each and every day.

TSH ushered in the New Year by launching our “Look inside yourself” campaign to raise funds for a new MRI machine for the Birchmount campus. Our new machine resonates power and has significantly reduced hospital wait times for testing. This campaign would not have been successful without the tremendous support of our TSH family, friends and community.

That is why we have dedicated this Report to the Community to you – ‘our Stars’. Throughout the years, we have captured our journey on film – from the 1950s when The Scarborough Hospital first emerged, right up to 2012. In this report you will see how ‘our Stars’ have made an impact on the lives of the residents of Scarborough.

We have also changed the title of this publication from Report to Donors to Report to the Community. We want you to know that we share in the vision of providing the best healthcare for our global community. Most importantly, we want you to know that YOUR Scarborough Hospital will be here when you need it the most.

Thank you for your support – we are truly grateful to each and every one of you.

Sincerely,

Paul Torrie
Chairman of the Board
The Scarborough Hospital Foundation

Michael Mazza, CFRE
President & CEO
The Scarborough Hospital Foundation
It has been another year of success stories at all levels of TSH, as we broke previous records for clinical and patient care indicators while improving our patient, employee and physician satisfaction scores. Patient satisfaction showed that almost 90 per cent of our patients were satisfied with the care they received at TSH.

One key aspect of our patients’ experience is their interaction with their physician, nurse or any of our hospital staff. Our focus on providing a positive work environment has led to improved communication, respect, recognition and compensation, as well as teamwork and work practices. Our employee and medical staff satisfaction and engagement scores confirms this with an increase of 13 per cent and 15 per cent respectively since 2010.

From a clinical perspective, we have once again topped most community hospitals in several areas of quality of patient care. Much of this success can be attributed to our Model of I-CARE, which puts patients in the right place at the right time with the right healthcare provider.

The Canadian Institute for Health Information (CIHI) reported that we exceeded national averages in 16 out of 21 clinical indicators in 2012. We continued on that path in the 2013 CIHI report with excellent re-admission rates following knee replacement surgery, the lowest 30-day re-admission rate in the Central East Local Health Integration Network (Central East LHIN) for patients 19 years of age and younger, and the lowest rate of nursing-sensitive events in the Central East LHIN (second lowest in all of Ontario).

In 2012, Accreditation Canada awarded TSH Exemplary Status (the highest rating). We achieved a 98.8 per cent compliance rate following Accreditation Canada’s review of more than 1,000 operating procedures.

We must acknowledge the excellent leadership of Dr. John Wright, former President and CEO. We thank him for his tremendous contributions to our hospital over the past six years. His leadership and focus on quality improvements at all levels has brought The Scarborough Hospital to where we are today: a healthcare organization that prides itself on putting patients first.

As we move forward in the coming year, through direction and facilitation from the Central East LHIN, TSH will be exploring integration options with Rouge Valley Health System for governance, leadership, back-office functions and patient services. As well, our team is actively working with other service providers to transition some services from the acute hospital setting into the community where patients will be best served.

It has indeed been a year of significant change in Ontario’s healthcare landscape. We remain committed to a long-term, sustainable delivery model for hospital services for the Scarborough community, and we are confident that The Scarborough Hospital is poised to meet the challenging times ahead.

Stephen Smith
Chairman of the Board
The Scarborough Hospital

Robert Biron
President & CEO
The Scarborough Hospital
1954: Construction of Scarborough General Hospital begins.

1956: Official opening of Scarborough General Hospital (185 beds).

1958: Construction of a 10-storey tower is completed, increasing capacity from 340 to 600 beds and Canada's first Burn Unit opens.

1968: The 10-storey tower is completed, increasing capacity from 340 to 600 beds and Canada's first Burn Unit opens.

1969: The Crockford wing opens, with 167 beds for chronic care and rehabilitation.

1982: Sod turning in an open field near Birchmount Road and Finch Avenue, Scarborough marks the site of construction for The Salvation Army Scarborough Grace Hospital.

1985: Scarborough Grace Hospital celebrates its official opening on November 18, with Ontario Premier David Peterson at the ribbon-cutting. On November 20, Joshua Arviko is born, becoming the first “Grace baby”. First Annual Scarborough Grace Volunteer Association Bazaar begins a tradition of support and the Glenn Gould Memorial Library is established.

1989: Scarborough General is designated as one of four metropolitan Toronto teaching sites for residents in Family Practice, while Lieut.-Colonel Irene Stickland takes the helm as Scarborough Grace's President.

1990: 331 staff members receive Scarborough Grace's first 5-year service pins, while the Chinese Inpatient Support Group is established and the Special-Care Nursery is renovated.

1993: Scarborough Grace achieves its first 4-year accreditation awarded to a community hospital, from the Canadian Council on Health Facilities Accreditation.

1994: Scarborough General starts Scarborough's first Autologous Blood Donation Service for elective surgery and is the first community hospital to administer “clot busting drugs” in 30 minutes or less.

1997: Regional Dialysis Program opens at Scarborough General. Scarborough Grace launches the “Til I Sleep” program. Savings are achieved with start-up of Shared Hospital Laboratory Inc., a regional service of Scarborough Grace, Scarborough General, and North York General hospitals. Midwives join the Family Birth Place team.

1998: The 900-bed Scarborough General is designated as one of four metropolitan Toronto teaching sites for residents in Family Practice, while Lieut.-Colonel Irene Stickland takes the helm as Scarborough Grace's President.
1998: Scarborough General opens the Congestive Heart Failure Clinic and Breathing Centre and is the 1998 Winner of the 3M Health Care Quality Team Award for excellence in orthopaedics. Scarborough Grace enhances its quality of care with our Asian community in a partnership with Hong Fook Mental Health Services.

2000: Regional MRI Program starts service. 57 new beds open, four in ICU. Ministry approves new Critical Care Wing capital project.

2004/05: TSH lab awarded five year accreditation from Ministry of Health and Long-Term Care with 97.5% compliance rate. Province presents $30M capital grant for Emergency and Critical Care Centre. TSH introduces Endovascular aneurysm repair (EVAR) procedure, becoming the first urban community hospital in Canada to perform procedure. Diagnostic imaging goes filmless. Two Patient Relations Facilitator positions created. TSH launches emergency and critical care centre campaign — a multi-million dollar investment for the future health of our community.

2006/07: Mobile Crisis Intervention Team launches with Metro Police. New Eye Centre at the Grace, ranking TSH one of the top three providers of cataract surgeries in the province. TSH becomes part of the Central East Local Health Integration Network.

2009: A new $72 million Emergency and Critical Care Centre opens at the General campus. Grace campus is renamed Birchmount campus. Mental Health consolidates at the Birchmount campus. TSH launches its new Mission, Vision and Values along with a new corporate logo and receives $3 million grant to support planning for redevelopment of surgical suites at the General campus.

2011: A new MRI is installed at the Birchmount campus, reducing wait times. Introduction of full time interpreters at both sites. TSH completes an extensive Clinical Action Plan that focuses on chronic disease management and cancer care.

2012: Canadian Institute for Health Information puts TSH at top of Toronto hospitals for quality of patient care, ranking TSH #1 in Toronto, exceeding the national average on 16 out of 21 clinical indicators: best 30-day in-hospital stroke survival rate among GTA hospitals and lowest c-section rate of any Toronto community hospital. TSH is chosen as the site for a new Centre for Complex Diabetes Care.
One of Our Trailblazers

Mona Mae Robinson probably never thought of herself as a trailblazer. Yet as a young woman, she left behind her sheltered life in rural Ontario to attend business school in Toronto in the 1930s, and set upon a career that included more than 25 years as secretary to the president of Merrill Lynch.

She was a sophisticated, educated woman who felt equally comfortable on Bay Street as she did at her beloved cottage in Kawartha Lakes.

Mona, who for years volunteered at the Salvation Army Scarborough Grace Hospital (now the Birchmount campus of The Scarborough Hospital), passed away in 2011 at the age of 92. Her legacy gift to The Scarborough Hospital Foundation of $75,000 will go a long way to helping the hospital purchase much needed medical equipment.

She and her late husband Earl had no children of their own, but that didn’t stop them from sharing their love and affection with their neighbours’ kids at the cottage. And that includes George Beatty’s sons, David and Jim, who referred to her as Aunt Mona.

“For someone who was so prim and proper – and nattily dressed in the city – Aunt Mona sure wasn’t afraid to get her hands dirty at the cottage,” states Jim Beatty in his eulogy to Mona. “If she didn’t have a rake or gardening shovel in her hands, it was probably a paint brush.”

It was her 50 years at the cottage she and her husband built on Shadow Lake that brought Mona the most joy, according to Jim.

“The leaves were always neatly raked, the carpets were vacuumed and nothing was out of place,” he states. “Sitting in their matching rocking chairs, no one took more joy in the comings and goings of the hummingbirds. Or the herons.”

LEADERSHIP GIVING

The Scarborough Hospital has been the beneficiary of tremendous support from our caring corporate and community partners and individuals whose social responsibility is the cornerstone for all our major campaigns. Their gifts allow for new buildings and equipment so that our hospital team can save lives, every day. With each new redevelopment, the Foundation relies on individuals and organizations to renew their investment in excellent healthcare at The Scarborough Hospital.

The following leaders have made gifts of $100,000 or more since 1984:

- AGS Automotive Systems
- AMD
- The Estate of Violet Louise Arnott
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- AstraZeneca Canada Inc.
- Aviva Canada Inc.
- The Estate of Norman Arthur Barchard
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- Borden Ladner Gervais LLP
- Carlo Fidani Foundation
- Canadian Tamils’ Chamber of Commerce
- Rosy & Scott Lung Choy Chen and Family
- Simon & Lana Chiu
- Henry Chow
- Wing Yee Chow
- CIBC
- Coffee Time Donuts Inc.
- Drs. Michael* & Amyra Dan & Family
- The Estate of Florence Davis
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- The Estate of Nellie Doreen Kingdon
- The Estate of Doris Lawrence
- Joseph Lebovic
- Ren Liu
- The Estate of Anton Ljubi
- Dr. Tak Mak
ANNUAL HONOUR ROLL

Every year, thousands of people make donations to The Scarborough Hospital Foundation to help purchase diagnostic, medical and surgical equipment and fund capital redevelopment projects. If you would like to update your recognition name, or have any questions about naming and dedication opportunities, please contact Verna Chen at 416.431.8130 or vchen@tsh.to.

Thank you to all our donors who contributed a gift of $250 or more from January 1, 2012 to December 31, 2012 and donors who are giving by multi-year pledge.

1142316 Ontario Inc. C/O As Inter-Link Contract Services
1760438 Ontario Inc.
2128410 Ontario Limited
209273 Ontario Limited
1142316 Ontario Inc. C/O As Inter-Link Contract Services
1760438 Ontario Inc.
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2128410 Ontario Limited
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- The Estate of Irene Pearse in memory of Arthur Wallace Pearse
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- The Qilin Club
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- RBC
- Brenda & Cyril Richards
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- Rogers
- Ronald McDonald House Charities of Canada
- Sandoz Canada Inc.
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- Scarborough Hockey Association Ltd.
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- The Sebben Family
- State Farm Insurance Companies
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- TD Bank Group
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- TSH - Department of Family Medicine
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- Lillian & Dr. Don Wright
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- Bell Canada
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- Ian & Donna Campbell
- Canadian Clothing Int’l Inc.

* Members of The Scarborough Hospital Family of Board Members, Medical Staff, Volunteers and Employees.
Henry Chow isn’t sure how his passion for charity work was ignited, but he does know it is, and always will be, a part of his life.

As a young boy in Hong Kong, Henry didn’t have much money, so he spent countless hours volunteering in a nursing home. That compassion for helping others followed him to Canada and for the past 17 years, he has dedicated his time and several generous donations to The Scarborough Hospital.

“Spending time with the seniors in Hong Kong was the best time in my life and the most fulfilling thing I ever did,” said Henry. “I have a love and passion for charity.”

A resident of Markham, Henry was connected to The Scarborough Hospital through a friend, and drawn to the city’s booming Chinese community. Since 1996, he has supported the hospital in both a governance role, serving on the Board of Directors for six years, and in a fundraising role, chairing several events to raise funds and awareness.

His most recent act of support was with The Scarborough Hospital Foundation’s first-ever Scarborough World Gala Lifetime Achievement Award. He co-chaired the gala with his long-time friend, Dr. Paul Tam, Medical Director of the Chronic Disease Management program at the hospital, and together with an amazing team, met their goal of $1 million.

Henry also donated a 2012 Australian Lunar Year of the Dragon Limited Edition 1 kilo 99.9 per cent gold coin valued at $70,000, which he selected especially for the occasion from his personal collection of rare coins.

“It’s a great honour to work with The Scarborough Hospital,” said Henry. “I know so many people here and have built so many great relationships. I’d like to keep on supporting the hospital in the future.”
Giving back to her ‘second home’ is the motive behind Registered Nurse Marceline Fonseca’s decision to become a monthly donor to The Scarborough Hospital Foundation.

“I have worked here for 23 years, first working part time while my children were young. This is my first and my last job, and I’m very happy here and I feel I owe it to The Scarborough Hospital,” Marceline explains. “This hospital has given me everything, and I feel I should give something back.”

She started her career at TSH in the Medicine Unit and worked there for 11 years. She switched to surgery 12 years ago and enjoys the working environment. Marceline became a monthly donor about three years ago.

“I encourage my colleagues to do the same,” Marceline adds. “It makes me feel good; it’s very personal for me. This hospital is a part of me.”
The Sri Varasiththi Vinaayagar Hindu Temple of Toronto stepped up to help The Scarborough Hospital Foundation with the “Look inside yourself” MRI campaign.

Giving back to the community is very meaningful and important to the Temple Board of Directors and temple members. The Temple has been involved in previous fundraising initiatives in the Scarborough community.

“We believe hospitals are an important part of our life,” said Jeyanantha Thiyagarajah, Director of the Sri Varasiththi Vinaayagar Temple. “When we found out that there was a fundraising campaign to purchase an MRI for the Birchmount campus, we stepped in to help without hesitation.”

The Temple is located in the Agincourt community, very close to The Scarborough Hospital’s Birchmount campus where many Temple members have sought treatment and felt a connection to the campaign and wanted to help. Temple members, as well as members of the wider Tamil community, have supported the Temple’s MRI fundraising project. First, there were a number of events held at the Temple in 2012 that raised funds through cash donations for the MRI; then in the fall of 2012, they decided to form a committee to try to raise additional funds through their network and by creating awareness.

“We are very proud to be involved in this fundraising,” said Thiyagarajah. “We will continue our Giving Back to the Community program to support those areas most in need.”

The Sri Varasiththi Vinaayagar Hindu Temple of Toronto has committed to raise over $100,000 for The Scarborough Hospital Foundation.
This year, we gratefully recognize donors who consistently renew their belief in The Scarborough Hospital through annual gifts. Their consecutive years of giving to the healthcare mission of our hospital has helped advance TSH to new levels of excellence. Their ongoing commitment is essential to our success as it provides the support that ensures the availability of superior medical services to our patients, now and in the future.

Margaret Adamkowskii
David Adams
Bashir Ahmad
Kenneth & Barbara Aker
Nick & Meni Alexiadis
Ken Allen

10+ CONSECUTIVE YEARS

Geoffrey Wright
Dr. John Wright*
Cheong & Po Yi Wu
Hui Hong Wu
Dr. S. M. - Wu*
Kit Ling Yau
Lim Fai Yau
Paul & Stella Yeung
Peter Yeung
Sin Kuen Yip
Kwong-Loi & Jessie Yiu
Dr. Yiu Wong Tam*
Kenneth Yoshida
Norma Young*
Philip & Nancy Young
Dr. Kin Fan Young Tai*
Meliza Yu
Erica Yue
Yook Ching Yuen
Dr. Joseph Y. Yuh
Bernice Zanello
Eric Zoebelein
Dr. Limai Zou*
Dr. Bernard Zucker
Dr. Rosalind M. Zucker*

and 46 Anonymous Donors

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Ilene Alphonso
Eugene M. Amodeo
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Tom & Betty Andrews
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Ruth Currie
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Harry A. Davidson
Russell C. & Muriel Dawes
Margaret & Carl Day
Francisco G. De Sousa

* Members of The Scarborough Hospital Family of Board Members, Medical Staff, Volunteers and Employees.
### The Scarborough Hospital Foundation

**Statements of revenue and expenses**

*Years ended March 31, 2013 and March 31, 2012 (in thousands of dollars)*

<table>
<thead>
<tr>
<th></th>
<th>March 31, 2013 $</th>
<th>March 31, 2012 $</th>
</tr>
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<tbody>
<tr>
<td><strong>REVENUE</strong></td>
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</tr>
<tr>
<td>Donations</td>
<td>6,059,243</td>
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<td>Investment Income</td>
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<td>Unrealized Gain (loss)</td>
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<td>Total Foundation Revenue</td>
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<tr>
<td>Parking Operations</td>
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<tr>
<td><strong>Total Revenue</strong></td>
<td>8,136,570</td>
<td>3,718,832</td>
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<tr>
<td><strong>EXPENSES</strong></td>
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<tr>
<td>Fundraising</td>
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<td>1,413,299</td>
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<tr>
<td>Administration</td>
<td>583,569</td>
<td>588,114</td>
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<tr>
<td>Total Foundation Expenses</td>
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<td>2,001,413</td>
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<tr>
<td>Parking Operations</td>
<td>727,835</td>
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</tr>
<tr>
<td><strong>Total Expenses</strong></td>
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<td>2,001,413</td>
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<tr>
<td><strong>Net Revenue Before Grants</strong></td>
<td>5,026,590</td>
<td>1,717,419</td>
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<tr>
<td><strong>GRANTS &amp; BURSARIES</strong></td>
<td></td>
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</tr>
<tr>
<td>Capital Grant to Scarborough Hospital</td>
<td>(2,052,824)</td>
<td>(2,030,183)</td>
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<tr>
<td>Grant from Parking Operations</td>
<td>(761,027)</td>
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<tr>
<td>Total Grants &amp; Bursaries</td>
<td>(2,813,851)</td>
<td>(2,030,183)</td>
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<tr>
<td><strong>NET SURPLUS/(DEFICIT)</strong></td>
<td>2,212,740</td>
<td>(312,764)</td>
</tr>
</tbody>
</table>

**How Donors Fund the Hospital**

- 52% Highest Priority
- 27% Restricted – General Campus
- 17% Restricted – Birchmount Campus
- 17% Restricted – Either Campus
- 3% Campaign Related Donations

*Your donations supported the purchase of new equipment, hospital programs and urgent hospital needs.*

*Major Gifts
- Annual Development
- Community Development
- Investment Income
- Parking Operations

*48% Revenue
- 24% Donations
- 17% Investment Income
- 10% Parking Operations
- 2% Unrealized Gain (loss)*
The Scarborough Hospital | Statements of revenue and expenses

Years ended March 31, 2013 and March 31, 2012 (in thousands of dollars)

<table>
<thead>
<tr>
<th></th>
<th>March 31, 2013</th>
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<td>$</td>
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**REVENUE**

- Ministry of Health & Long-Term Care and Cancer Care Ontario: 307,407 (85.3%) 306,381 (84.3%)
- Other Ministry Community Programs: 6,712 (1.9%) 7,177 (2.0%)
- Patient revenues: 22,905 (6.4%) 22,237 (6.1%)
- Recoveries and other income: 16,358 (4.5%) 20,335 (5.6%)
- Amortization: 6,898 (1.9%) 7,256 (2.0%)

**EXPENSES**

- Salaries and benefits: 244,845 (68.1%) 252,592 (68.4%)
- Medical and surgical supplies: 28,976 (8.1%) 30,894 (8.4%)
- Drugs: 7,102 (2.0%) 7,524 (2.0%)
- Other Supplies and expenses: 56,365 (15.7%) 57,399 (15.5%)
- Other Ministry Community Programs: 6,732 (1.9%) 7,177 (1.9%)
- Amortization: 15,375 (4.3%) 13,610 (3.7%)

**Excess of revenue over expenses (expenses over revenue)**: 885 (5,810)
For Scarborough Resident, Giving Back is Natural

For Mithilan Thavarasalingam, healthcare is one of the most important things in life and that’s why he’s included The Scarborough Hospital Foundation on his charitable giving list.

The Scarborough resident made a generous $10,000 donation to the Foundation’s new Workout to Give Back to Scarborough campaign in the fall and he followed that up with another donation at the end of the year.

“I divide my donations, and hospitals are one of the places I give,” he said. “Health is very important and having a healthy life is more important than money.”

Workout to Give Back was a 10-day fitness challenge to promote health, engage our diverse community and raise funds for the Foundation. Proceeds from the event went to help purchase the MRI machine for TSH’s Birchmount campus.

Giving back is in Thavarasalingam’s nature and he feels it’s important for his community. The Scarborough Hospital has played a strong role in his family’s life. His three children were born at TSH’s General campus, and he and his family use the Emergency Department when someone needs stitches or has a fall. Thankfully, they haven’t had a prolonged stay in the hospital.

He’ll continue to support the Foundation to ensure quality care remains available close to home for him and his family, as well as all Scarborough residents.

ANNUAL HONOUR ROLL continued

For Scarborough Resident, Giving Back is Natural

For Mithilan Thavarasalingam, healthcare is one of the most important things in life and that’s why he’s included The Scarborough Hospital Foundation on his charitable giving list.

The Scarborough resident made a generous $10,000 donation to the Foundation’s new Workout to Give Back to Scarborough campaign in the fall and he followed that up with another donation at the end of the year.

“I divide my donations, and hospitals are one of the places I give,” he said. “Health is very important and having a healthy life is more important than money.”

Workout to Give Back was a 10-day fitness challenge to promote health, engage our diverse community and raise funds for the Foundation. Proceeds from the event went to help purchase the MRI machine for TSH’s Birchmount campus.

Giving back is in Thavarasalingam’s nature and he feels it’s important for his community. The Scarborough Hospital has played a strong role in his family’s life. His three children were born at TSH’s General campus, and he and his family use the Emergency Department when someone needs stitches or has a fall. Thankfully, they haven’t had a prolonged stay in the hospital.

He’ll continue to support the Foundation to ensure quality care remains available close to home for him and his family, as well as all Scarborough residents.
A new mother of twins wrote a lovely note to sing praises about the outstanding care she received while at the Birchmount campus following the birth of her son and daughter. She made particular mention of nurses Claudette (who was “cheerful and helpful”), Danielle (“her patience and perseverance ensured I had the confidence to nurse my babies comfortably before I left the hospital”) and Anne (who she called her “angel”).

“Anne helped us get through a really scary time as new parents, and I will never forget her help. I hope you will pass on my deepest appreciation to all three wonderful nurses,” she wrote.

A patient who spent time in 3 Central at the General campus during January with the flu called Susan Lorimer in TSH’s Patient Relations Department to get the name of all doctors and staff who took care of her during her two-week stay. Then, she not only specifically thanked each and every one of them, but she wrote them each a thank you card and personally delivered it with a visit to the unit one morning. She called the team “remarkable” and commended them on their caring and professional nature. “I credit the people of 3C for giving me back my ability to breathe and function independently on my own,” she writes.

Plastic surgeon Dr. Vanessa Wong was praised by a patient for her “wonderful care and professional experience” treating him for necrotizing fasciitis at the General campus. He credited the quick treatment he received from the Critical Care Team and Dr. Wong for not just saving his arm, but his life. His wound is now fully healed.

“In my opinion, Dr. Wong is definitely an asset to The Scarborough Hospital, and my family and I are thankful that she was my surgeon,” he wrote.
Joseph & Rose Ripp
Dennis D. Roberts
Joan & Stuart Rodgers
Manuel F. Rodrigues
George & Lorraine Roffey
Alfred Roissl
Roy & Margaret Romans
Angela Rooney
Dr. David Rose*, Marlene Kates & Family
Paul & Dr. Sherryn* Roth
Ingrid Rowe
Ingrid Rowoldt
Dorothy L. Rudge
Imran & Shaila Rujeedawa
Linda Ruhrholm
Guenther & Margarete Ruprecht
Rosemary Ryan
Alice & Herbert Sakaguchi
Leone Sandbrook
Daniel Santos
Hilda Savoy
Raymond Sayers
Elaine & Peter Scaggs
Scarborough Village Seniors
Elizabeth Scarlett
Dr. Orland & Lois Schaus
Rosetta E. Scheepstra
Rose Schur
Shirley Schwindt
John & Catherine Scobie
Muriel & John Scott
Ronald J. Scott
Maureen & George Sczpanski
Joan E. Sealy
Alan Seidel
Rodney & Marilyn Shantz
Michael & Olive Sharman
Larry & Grace Sheehan
Robert Shemavonian
Chu Ying Shen
Thelma E. Shervington
Joseph Shewchuk
Bryan Shigeishi
Miyoko & Toshiaki Shigeishi
Albert E. Shirley
Kathleen Shotbolt
Peter Barbeito & Beverley Shugg Barbeito
Vladimiro & Beatrice Silva
Cedric & Joan Simpson
Compton & Mauricette Singh
 Munwha & E Singh
Palar & Nvaratanaaltojyiv Sivagnanam
Arul Sivapalan
Kathy Smilis
Arnim Smith
Frank E. Smith
Kenneth S. Smith
Dikran & Arshalous Solakian
Ursula & Ian Sortwell
Celecia P. Sou
Iris R. Spence
Alan & Geraldine Sperling
Kenneth L. Spracklin
St. Andrews Presbyterian Women
Betty & Stanley Staneck
Richard & Adele Stankiewicz
Grete & Herbert Staudinger
Eleanor Stephen
Marlene Stewart
Kenneth & Verna Stockwell
Kathleen S. Stofega
Jack & Eileen Stone
Rudolf Susankan
Leonard Sussman
Audrey & Donald Swenor
Halina Szeto
Morris & Alice Szikita
Mario & Tommasina Tagliaferri
Chi-Kit & Amy Tung
Emily Tam
King Tak & Wai Hing Wong Tam
Shuet May Tam
Antonietta Tammaro
Mei Hsiu Tan
Robert & Frances Tanaka
Hing Kwong Tang
Lillian Tanizaki
Thelma Tappin
Peter J. Tay
Foulton & Ivy Taylor
John & Barbara Teffer
Gerda A. Tempelmayer
Thelma Terry
Teva Canada Limited
Virender Thapa
Michael & Mary Thok
Edwina & James Thilthorpe
Grace Thomas
Willmot Thomas
Ivy J. Thompson
Vera Avril & Lawrence Preston Tomkins
Joyce & George Tompkins
Mary W. Toms
Evi & August Tonsau
Barbara Tourney
Trent Valley Sand & Stone
Joan & Ronald Troup
Nelson & Shuk Wah Wong Tsang
Po-Chor Tse
Sylvia Tsim
Evangelos & Polikeni Tsoptos
Chert Man David Tsui
Lillian Tsuji
Endel & Virve Vera Tusk
Betty A. Twinning
Josephine & Vittorio Valente
Joseph Vannit
Joan F. Veilands
Frederick & Maria Vellozo
Adrian & Anna Vendrasco
Ermin S. Viray
Peter Vogel
Johanna & Jeffrey Voliniz
Lorenzo & Maria Volpe
Anastasios (Tom) Vratsidis
Khieth Anh Vuong
Kit K. Wai
Annabella Wallace
Henry J. Walls
Helen Walton
Ralph & Sally Warren
James & Ruth Watt
Hubert Weitz
George & Rosa Welfle
Mary Westgate
Barbara & Bernard Whitchurch
Gail E. White
Elaine & James Whiston
Harley & Merle Williams
John Williams
Mirja Williamson
Moya Willis
Lun Wing-Tai & Cheang Wai-Kuan
Reta Wojick
Anna Wong
Chan-Choi Wong
Cho-Tak Wong
John & Irene Wong
Kim F. Wong
Margaret Thecla T. Wong
Maria S. Wong
Paul & Shirley Wong
Charles & Helen Woodard
Geoffrey Wright
June M. Wright
Hang Y. Wu
Francis & Sherrine Yang
Nicholas & Ecaterini Yannakakis
Anna Yee-Ching
Bik-Wing Yeung
Richard & Cindy Yuen
Howard & Yin Yuen Yip
David & Eva Yue
Lin Yim L. Yuen
Roxanna Wai Ming Yuen
Sau Ling Yuen & Yung Wing Chan
Bernice Zanelli
Mary Zarzyczki-Singer
Theresa Zoller
Sylvia Zoras
and 17 Anonymous Donors

TRIBUTE GIVING

Tribute giving is a meaningful form of recognition that has a positive impact on how we touch the lives of our patients. Giving in the name of a family member, friend, physician or other hospital staff is a heartfelt way for supporters to not only demonstrate their caring, but also show support for our significant work. A special thank you to our many local funeral homes that carry our envelopes to support TSH.

Gifts in honour of the following people were made in 2012:
Dr. Peter Azzopardi*
Dr. William E. Baldwin*
Dr. Michael Bushuk*
June Bygrave
Dr. Jung Chee*

* Members of The Scarborough Hospital Family of Board Members, Medical Staff, Volunteers and Employees.
Who We Are
TSH, Canada’s largest urban community hospital, delivers innovative, high-quality patient care, advocates for our community’s health and wellness issues, and is a leader in research, teaching and learning. TSH serves a community of close to one million people or approximately one-third of the Greater Toronto Area. TSH has:

- 3,232 staff
- 733 physicians
- 600 volunteers

What We Do
TSH provides a diverse range of programs and services:

- Cardio-Respiratory & Critical Care
- Emergency & Urgent Care
- Family Medicine & Community Services
- Maternal Newborn & Child Care Medicine
- Medicine & Specialized Geriatrics
- Mental Health Services
- Nephrology & Dialysis
- Surgery, Orthopedics & Rehabilitation

The following key figures are based on our 2011-2012 year (April 1 - March 31)

- Beds 551
- Births 4,767
- Clinic visits 310,674
- Emergency visits 110,624
- Impatient admissions 30,052
- MRI scans 12,647
- Outpatient visits 418,363
- Surgeries 45,837

TRIBUTE GIVING

Dr. John You*
Dr. Christine Young*
Dianna Zator

Gifts were made in memory of and to celebrate the following people’s lives in 2012:

- Russell Abric
- Donald Anderson
- Jean Anderson
- Vito Andreana
- Violet Arnott
- Gregorio Asturias
- Momoyo Jane Azuma
- Nathan Barrett
- John Baxter
- Norman Gilbey Bonnell
- Bienvenida Borja
- Rose Bowles
- Elizabeth Bragg
- Linda Brown
- Lois Marjorie Cairns
- Ruby Cassin
- Annibale Cecchini
- Kazuko Chalambalacis
- Shau Ho Chan
- Sybil Marie Chang
- Hoa Chau
- Sze Mui Cheung
- Wah Cheung
- Hon Man Chow
- Violet Lillian Conway
- Alice Cousin
- Douglas Coyne
- John Cross
- Gigi Dalida
- Andrea Isabella Daramaras
- Michael Dassios
- Donald C. Day
- Bernadette de la Riviere
- Charlobel “Bunny” Da Silva
- Janet (Joan) Devlin
- Queenie Duff
- Sidney Feingold & Leslie Nepon
- Leonarda Felipe
- Roland Ronald Ferenz
- Maria Alice Ferreira
- Doug Fisher
- Jessie Flowers

John Forde
Logello Gallego
Lloyd Gillham
Byragie Gopaul
Byron Gopaul
William Graham
James Richmond Grant
Hubert Green
Claude Habert
Lorraine Hanson
Phyllis Harding
Carol May Harris
Mary Ruth Harrison
Stanley Joseph Henry
Clare Holland
Dorothy Elizabeth Hore
Jin Huang
Phyllis M. Kanaya
Helen Kastanis
Matthew D. Keyes
Lau Leung Siu King
Nelson King
Kou Kitagawa
Don Kiyonaga
Kakoun Koch
Many Kothary
Andy Kowalski
Lucy Lai
Lambert Larking
Joseph Wing Choy Lau
Chan Yuen Lee
Houe Yung Lee
Katherine Lemaire
Leonard B. Leon
Louisa Leong-Tsu’i’s father
Mr. Leung
Tei Lo
Sandra Lundy
George Lynn
Yvonne McIntosh
Brian Manuel
Patricia Maracle
Joseph Maybin
Raj Mehta
Kay Mellor
Antonietta Menchini
Harry Midgley
Wayne Miyazaki
Audrey Morrison
Robert (Bob) Work
Albert (Bertie) Woodburne
Everand Wong
Daniel Wong
George Wilcock
Ian Whitworth
Fay & Irving Weverman
Jack & Jean Walsh
Roy Walker
Katy Vrantsidis
George Yaichi Umemoto
Klara Tyndel
Tom Turner
Cheung Ying Tse
Marc Tardiff
Ty Tan
Zlatka Stojankovski
Charles W. St. Louis
Edith Sperber
Mary Skidmore
Mr. Siao
Anwar Shahin
Ilan Isaac Samuel
Dolores Lambert Seip
Audrey Winnifred Parr
Gordon John Peard
Fu Cheng & Yuen Yien Pei
John Pharaoh
Edmund Campion Ponniah
Wai-Sum Poon
Elvira Purtle
Walter Guan
Jackie Rae
K. Ragnina
Agnes Viola Ray
June Robinson
Kay Rutherford
Ilan Isaac Samuel
Dolores Lambert Seip
Anwar Shahin
Mr. Siao
Mary Skidmore
Edith Sperber
Charles W. St. Louis
Zlatka Stojankovski
Ty Tan
Marc Tardiff
Jasodra Tewarie
Cheung Ying Tse
Tom Turner
Klara Tyndel
George Yaichi Umemoto
Katy Vrantsidis
Roy Walker
Jack & Jean Walsh
Fay & Irving Weverman
Ian Whitworth
George Wilcock
Daniel Wong
Everand Wong
Albert (Bertie) Woodburne
Robert (Bob) Work
Yaohua Ye
Antonio Yjo
Betty Ak Har Yuen
Rosa Zemann

**LEGACY GIVING**

Leaving a gift in a Will is an investment in the future of our community. Legacy giving provides a wonderful opportunity for you to make a significant donation that may not be possible during your lifetime.

Since the 1950s, The Scarborough Hospital has been the grateful recipient of gifts through Will donations from local residents, patients, volunteers, employees and physicians. We hope we can count on our current supporters and members of the community to keep this tradition alive by remembering The Scarborough Hospital when writing, or changing, their Will.

In 2012, estate gifts were received from these generous individuals. We are grateful for their legacy gifts to ensure The Scarborough Hospital can continue to serve our community.

Karen Calderone
James Conway
Edna L. Davies
Margaret French
Enid Harling
Nusrat Khan
Kakoun Koch
Anton Ljubi
Irene Pease in memory of Arthur Wallace Pease
Mona & Earl Robinson
Lorraine Veitch

**CARING CIRCLE**

The Caring Circle is a special group of individuals who donate automatically to The Scarborough Hospital, either by credit card or bank withdrawal. Monthly giving is an easy and convenient way to spread donations over an entire year and provides ongoing support to fund vital equipment, special programs, services and capital needs.

A monthly gift helps the hospital save lives, every day of the year.

Ali-Saheb Abid
Mercedes N. Abonado
Bashir Ahmad
Isabella C. Aitken
Lurlene Albaross
Ilene Alphonso
Levy & Mabelta (Maria) Alvez
Luz Ambita
Mildred Anadarajah
Noreen Anderson
Helen M. Angelo
Gnanapragasdas Appucuddy
Nirupa Arumugam
Claudette E. Asbey
Anthony Athanas
David Aucoin
Helmut Augustin
Patricia Baker
Shirley E. Baker
Floarea Balteanu
Darrell Barkel
Arthur J. Barker
Mary Grace Barroga
Doreen Bascombe
Shirley M. Beacom
David Bean
Donna Bermejo
Sunita Bhagat
Sushma Bhallia
Roy & Elizabeth Bragg
Betty Brothers
George & Frida Brownell
Karen M. Calderone
Maureen Canty
Ellen & Brian* Carr
Kathleen Carroll
Benjamin S. Cendana
Rizwana Chaklader
Angel Chan
Chuen Kong Chan
Yung Chee Chan
Joseph Chappelle
Xiao Chen
John Kok On & Gladys Cheong
Kylie Chiang
Ka Lai Chik
May L.K. Ching
Tze Soo Chiu & Shung Tsai Chiu
George Ho-Kwon Choe
Kan Pon Chong
Maryse Chretien
Chun Chuan Chu
Joyce Chung
J. Alex & Kathleen Clayton
Jean Clowes
Sriselvakumar Coomaraswamy
Betty Cooper
Pamela Cooper
Palermo Coronado
Mabel Cranna
Robert H. Cruickshank
Jeanne E. Curtis
Henryk & Leonia Cyran
Matilde DaCosta
Muhammad Dadabhoy
Ronald Dagilis
Lilia C. Dalimot
Mura Davis
Santana DeSilva
Kansang & Yvonne Dick
Christian Do
Boyson R. Dookhoo
Margaret Douglas
Andreas Drougas
Anthony & Teresa D’Souza
Chinh Duong
Balasundaram Elamaran
Sangarapillai E. Eliathamby
Constantine Emmanuel
David Endersby
Olive & William Enman
Nilo Estrada
Hazel Evans

* Members of The Scarborough Hospital Family of Board Members, Medical Staff, Volunteers and Employees.
Your Gifts at Work

We appreciate the culture of giving to The Scarborough Hospital, which supports the General and Birchmount campuses and six satellite sites. Regardless of the amount, our hospital benefits from your gifts, every day, all year long. With your help, life-saving equipment was purchased in 2012.

If you would like information about the equipment and how it helps save lives, please contact the Foundation office at 416.431.8130 or email foundation@tsh.to.

Equipment purchased for the General and Birchmount campuses

Cardio Respiratory and Critical Care
• Ventilators > $279,867

Diagnostic Imaging
• Digital Mammography > $502,000

Laboratory
• Chemistry/Hematology Automation > $39,820

Surgery
• Single Chamber Washer > $198,145
• Ice Machine > $36,100
• Warming Cabinet
• Vital Signs Monitors
• Wound Centre > $300,000

Nephrology
• Regional Renal Dialysis > $400,000

Maternal/ Child Care
• Portable Ultrasound Units > $91,163

Medicine
• Overbed Tables > $37,576
• Bedside Tables
• Shower Chairs
• Sleeper Chairs

Paediatrics
• Crash Carts > $22,726

Mental Health
• Manual Beds > $17,526

Emergency
• Patient Monitors > $127,901

Total Grants > $2,052,824
CARING CIRCLE continued

Velta Klavins
Shoju Kobayashi
Kit Ming Koo
Kurt Kuehlein
Jean Pierre Kuenzler
Rose Kung
Bela Labancz
Long Lac
Magdolina Lakihazi
Elizabeth A. Lalicon
Saio On & Sheila Lam
Lai Kuen (Lily) Lau
Alwyn Lawrence
Vivienne Lawrie
Mei Lee Corinna Lee
Zecus Lee
Margaret M. Leeman
Pou-Ha Leong
Lee-Ha Maggie Leung
James Lever
Jian Ping Li
Mary Lin
Rachel Lindau
Chan Yau Ching Angela Ling
Jie Liu
Donald Loney
Hermence Lorincz
Marta L. Lou
Moon Low
Patricia Lundrgian
Chun Kei Lung
Xu Ly
Kai Wa James Ma
Wing Hong Ma & Loo Ming Tam
Ernest G. MacDonald
Nenita MacKenzie
Chek Hung Mak
Josephine So Sheung Mak
Felix Manapul
Aruplamal Manimekalai
Emilia Marfil
Muthiah Marimuthu
Neal Marin
Gary McAuley
Jeffery McCoy
Ellen McCormick
Duncan & Barbara McEachern
Doreen McHale
Jessie P. McMahon

Jovita Mendes
Fernando G. Mendoza
Helen Menon
Irene M. Menor
Arpie Mesrobian
Stephen Middleton
John Milier
Ron Nadarajah
Victor & Valerie Nagle
Khanh Trong Nguyen
Alfredo & Leovigilda Nunez
David Onuzuka
P. David & Margaret Onlock
Nora Orr
Joan Palmer
Naguleswar & Perampalam
Paramasivam
Zohrabaru Patel
Nancy E. Pearson
Paul & Nellie Peck
Saradha Perairavan
Carole Perry
Hilya Persaud
Savitri Persaud
Lynelshia Phagunia
Percival Pistanio
Keroo K. Polishvala
Vilayaratnam Ponniah
Helen Poon
Shirley Poon
Jung Lim Theresa Poon-Kim
Drs. Neville* & Vivienne Poy
Susan Prulvi
John & Mildred Pye-Finch
Cecilia Quintero
Catherine Rae & Paul Leonard
Resty & Cecilia Ragragio
Robert Raihird
Thamu Rajadurai
Chandra Rajaratnam
June Ralph
Bishnat Ramdowar
Donald & Sharon Rattigan
Irene Raverat
Sudarasan Ray
Anthonimuthu Rayappu
Rita M. Raymond
Johanna Rellingh
Erwin & Luise Renner
D. Jane Ribbons
Conrado Rocillo
Manuel F. Rodrigues
Angela Rooney
Amina Rupani
Mike Ryall
Rosemary Ryan
Sandha Ryan-Cuyugan
Elizabeth Saite
Uma & Nathanam Sakthivel
Emma E. Salazar
Nadia Saleem
Maria Saliva
Sumathi Sambasivam
Nageswary Sangeralingam
Ann Savage
Georg & Irmgard Schaffrath
Rosetta E. Scheepstra
Balasubramaniam Selliah
Thambiah Selvaratnam
Rajendran Senathirajah
Thomas Sentineal
Hansa & Krishnakant Shah
Yu Ling Shi
Anis Ahmad Siddiqui
Sadhu Sidhu
Ethel A. Sim
In honour of Mary Fraser Sinclair
from her family
Prae A. Danne Singh
Sellammam Sivappu
Diravianathan Sivappupalai
Ganesan Sivappupalai
Jeyadevi Sivagurunathan
Arthur Smith
Irene Sofalvi
Ivy Soon-Fah
Maria Sousa
Mary W. Spedale
Menaka Srisagaranananda
Thangarani Srisikandarajah
Eleanor & John Stephens
Paul Steverink
Robert I. Stewart
Robert Stitt
Katherine Stoyanoff
Ronald J. Stuart
Grace Thomas
Walter Thornton
Syed Amir Tirmizey
Vera Avril & Lawrence Preston Tomkins
Tien Phuoc Tran
Demetrios & Stella Tsakiris
Jozef Tworyanski
Susan & William Urie
Alice M. Uzulis
Menaka Vasanthan
Marjorie F. Vincent
Ermin S. Viray
George & Eva Vlachiotis
Evon & Ruth Walden
Annabella Wallace
Henry J. Wallis
James & Ruth Watt
Hubert Weitz
Isabella Whitefield
Linda A. Wigington
Barbara Will
Delia Williams
Eugene Wilson
Mike Wo-Kai-Sang
Lai Yin Wong
Nicholas Wong
Patrick & Suzie Wong
Geoffrey Wright
Mai Chun Wu & Ki Cheung
David & Eva Yue
Chunxia Zhang
Lazaros Zigomanis
and 6 Anonymous Donors

* Members of The Scarborough Hospital Family of Board Members, Medical Staff, Volunteers and Employees.
A Look to the Future at TSH

We are living in a time of rapid change in Ontario’s healthcare landscape. Ontario’s Action Plan for Health Care is a new approach to healthcare funding that is having a major impact on the way healthcare services will be delivered in the future. The Scarborough Hospital, like all hospitals in Ontario, is working with its internal and external stakeholders to find efficiencies to meet budgetary restraints over the next few years.

The Central East LHIN has directed The Scarborough Hospital (both sites) and the Rouge Valley Health System - Centenary to come up with a plan to provide integrated healthcare services to the Scarborough cluster of hospitals. The two hospitals are working on integration strategies and, following extensive stakeholder engagement, will report to the Central East LHIN in mid-October.

The Scarborough Hospital is committed to developing a strong, coordinated and sustainable healthcare system for the residents of Scarborough.

TSH has identified two corporate strategic priorities in becoming Centres of Excellence: Chronic Disease Management and Cancer Care. Over the next six to seven years, the Foundation will raise $50 to $60 million to support and improve the following areas at The Scarborough Hospital:

- An Integrated Cancer Care Program
- Chronic Disease Management
- Redevelopment of the Surgical Suites at the General campus

Your continued support of TSH now and into the future will go a long way in improving the continuum of care to the entire Scarborough community.

98.8
The compliance rate achieved by TSH in obtaining Exemplary Status from Accreditation Canada

8.41
The rate of 30-day in-hospital mortality following stroke (compared to GTA average of 14.5) as reported by the Canadian Institute for Health Information (CIHI)

50
The number of years our longest-serving volunteer, Noreen Ballantyne, has contributed to The Scarborough Hospital

716
Donors who have given for 10 or more consecutive years
Success by the Numbers

45,837
The number of inpatient and ambulatory surgeries

2
The number of years in a row TSH won a green award for increasing efficiencies to benefit both the environment and patient care

$1 million
The amount The Scarborough Hospital’s Birchmount campus gift shop volunteers have raised to benefit patient care since the gift shop’s creation more than 25 years ago

40
The average number of days patients wait for an MRI at the Birchmount (down from 100 days prior to installation of the new MRI in October 2011)

113 and 116
The percentage increase in flu vaccination compliance rates at the Birchmount and General respectively

25
The percentage of mothers at TSH who successfully deliver by Vaginal Birth After Caesarean Section (VBAC), the best in the GTA

$400,000
The amount donated by TSH’s Department of Family and Community Medicine to establish the TSH CARES Fund in support of academic enrichment and scholarly activities, and community based research to study various populations and diversity
THE SCARBOROUGH WORLD
LIFETIME ACHIEVEMENT
AWARD GALA

GOLD DONOR
David Campbell

SILVER DONOR
Canadian Clothing International Inc.

BRONZE DONOR
Ann McCain-Evans
1 Anonymous Donor

BENEFICIARY PATRON
Fresenius Medical Care Canada Inc.
Janssen
Katz Group Canada Inc.
Stanley Kwan
Dr. Nagai* and Dr. Hurowitz*
Prudent Property Management
Paul Torrie*
TSH - Medical Staff Association*

FOUNDATION PARTNER
Sonja Chong Foundation
The Liz and Tony Comper Foundation
Dr. Michael Dan*
Gambro Inc.
Krylov & Company Barristers
Scarborough Gastroenterology Associates Ltd. *
Scotiabank

HOSPITAL SUPPORT PATRON
Abbott Laboratories Limited
Amgen Canada Inc.
Baxter Corporation
Eglinton Diagnostic Laboratories Ltd.*
Ellesmere X-Ray Associates*
Blake C. Goldring
Griffith Laboratories
Arthur Heinmaa*
The International Group, Inc.
Sharifa Khan
Murray and Marvelle Koffler
Stan Muthulingam*
TSH Radiologists*, General campus
Daniel Walsh

THE SCARBOROUGH WORLD
CUP OF GOLF

ADVANTAGE SPONSOR
PricewaterhouseCoopers LLP, Canada

AWARDS CEREMONY SPONSOR
Toron Capital Markets Inc.

DIGITAL SCORING SPONSOR
TD Securities

GOLF CLINIC SPONSOR
Mill St. Brewery

ON COURSE ACTIVITIES SPONSOR
TSH - Medical Staff Association*

REFRESHMENT CART & LOCKER SPONSOR
Rexall

REGISTRATION SPONSOR
CIBC Mellon

SWING ANALYSIS SPONSOR
NEC Canada

BRONZE SPONSORS
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CAW TCA Canada
Cidel Financial Group Inc.
Maxum Professional Centre
Nuero-Technics Inc.

HOLE SPONSORS
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Assante Wealth Management - Ken Drabble
Baxter Corporation
Bird Mechanical Ltd.
Black & McDonald Limited
Buffett Taylor & Associates Insurance Agencies
CIBC
Cochrane Morel & Associates
Cycom
Ecosystems Energy Services Inc
EMC Corporation of Canada
GRA Consultants Inc.
Green Shield Canada
McCarty Tetrauld
Medical Mart Supplies Limited
Michael Mueller*
Michael O’Leary*
Molson Coors Canada
Morneau Shepell
Multi Floor Services Ltd.
Osler, Hoskin & Harcourt LLP
Otis Canada Inc.
Pinchin Environmental Ltd.
Scotiabank
Solera
Squeaky Wheel Communications
Rogers Communication Inc.
TD Commercial Banking
TD Insurance
Toron Capital Markets Inc.
Varcon Construction Corporation

COMMUNITY EVENTS
1. Canadian Tamils’ Chamber of Commerce Walk-A-Thon
2. Hoops Bar & Grill VIP Customer Appreciation Day
3. McHappy Day
4. Royal Canadian Legion 614 Poppy Fund
5. Scarborough Win a Car Raffle Winner
6. Scarborough World Gala
7. Scarborough Rotary Club Ribfest
8. Scarborough World Cup of Golf
9. Shoppers Drug Mart Tree of Life
10. The Toronto Marathon
11. Workout to Give Back
Community Events
Mission
To provide an outstanding care experience that meets the unique needs of each and every patient.

Vision
To be recognized as Canada’s leader in providing the best healthcare for a global community.

Values
I CARE:
Integrity • Compassion • Accountability • Respect • Excellence